Operational efficiency in any organization is critical to success. Healthcare organizations face an increased challenge to properly utilize resources, improve care and lower costs. Health Care Operations involves seeing the big picture by reducing bottlenecks and implementing solutions that will drive effective solutions to common problems so the business can thrive.

The Health Care Operations certificate is an interdisciplinary program jointly delivered by UC’s College of Allied Health and the Lindner College of Business.

**Curriculum (12 Credit Hours)**

**CORE COURSES**
- HCA 7001 Health Systems Admin.: Organization and Delivery
- OM 7022 Healthcare Operations Management
- HCA 7041 Health Quality 1: Evidence-Based Decision Making for Managers (HCA 7041 or OM 7022)
- OM 7042 Health Quality 2: Total Quality Management

**ELECTIVES**
- FIN 7021 Health Care Finance 1: Analysis
- FIN 7022 Health Care Finance 2: Decision Making
- HCA 7002 Health Systems Mgmt. 2: Principles of Leadership
- ECON 7021 Health Care Marketplace 1: Health Economics
- MGMT 7022 Health Care Marketplace 2: Strategic Success
- OM 7022 Healthcare Operations Management
- HCA 7031 Health Policy 1: Health Policy & Regulation
- HCA 7032 Health Policy 2: Legal & Ethical Issues
- HCA 7033 Global Health Systems
- HCA 7041 Health Quality 1: Evidence-Based Decision Making for Managers
- HI 7010 Health Information, IS and Technology
- HCA 7081 Emerging Issues in Health Systems Management

Students may substitute core courses or electives with Academic Director approval.

---

**Highlights**
- Fast, focused and flexible curriculum
- Specialized knowledge to enhance your career
- Transcribed graduate credits that can also apply toward a master’s degree

---

**Learn More**

**Professor BJ Zirger**
Associate Dean Online Education
BJ.Zirger@uc.edu
513-556-7148

**Jason Dickman**
Associate Director
Graduate Recruitment
Jason.Dickman@uc.edu
513-556-7024